

# **SHIPPING, ORDERING AND COMPANY INFORMATION**

**1-800-346-3153 or [www.bowl-tronics.com](http://www.bowl-tronics.com)**

## **BUSINESS HOURS**

Hours are: Mon. - Fri.  
9 a.m. to 5 p.m. Central Time  
After hours ordering and tech  
support via e-mail or phone

## **SHIPPING**

All packages are shipped via UPS or by other means upon request. Cost of shipping is based on weight, value and delivery time. Shipping cost is paid by the customer.

## **RETURN POLICY**

All returns carry a 15% restock fee. Defective products are excluded from this fee. There are no refunds or returns after 30 days.

## **WARRANTY INFO.**

SSR-AMFx and STSW comes with a 1-year warranty. BRC-CH-A2 comes with a 3-year warranty. All other products come with a 2-year warranty. Serviced items come with a 60-day warranty. Misuse or tampering of products voids warranty. Note: all prices are subject to change without notice.

## **ORDER BY PHONE**

Call the toll free number and one of our sales associates will be glad to take your order. We gladly accept VISA MASTERCARD or DISCOVER. International callers use 1-847-741-4500



## **ORDER BY FAX**

Know what you want? Fax it to us at 847-741-0914, and we will ship it right out to you. Be sure to have a ship to address and a phone number to reach you.

## **ORDER BY INTERNET**

Internet junkie or a Web head? Check us out at [www.bowl-tronics.com](http://www.bowl-tronics.com). If you are an open account customer fill out the order form and it will be e-mailed to us. If you are a new customer fill out the credit card order form and fax it to us. Your order will be processed and sent to you quickly.

## **ORDER BY VENDOR**

Have a favorite vendor? Chances are they carry our products with the same great savings. If not, ask them to carry Bowl-Tronics products.